

**City of Miami Beach,** 1700 Convention Center Drive, Miami Beach, Florida 33139, www.miamibeachfl.gov PARKING DEPARTMENT

Tel: 305.673.7505, Fax: 305.673.7066

# City of Miami Beach Parking Department Proposed Residential Agreement for the iPark In- Vehicle Parking Meter( IVPM)

This agreement is a contract between the iPark purchaser and the City of Miami Beach Parking Department (CMBPD) acknowledging that the rules and regulations set forth will be abided upon execution of said agreement.

## 1. Usage

- a. The iPark is an alternative method of payment for parking in City of Miami Beach and has been authorized as such by the administration and subject to the rules and regulations of the City of Miami Beach Parking Department (CMBPD).
- b. User agrees to use the iPark in accordance with the rules and regulations set forth and shall maintain sole responsibility for compliance therewith.
- c. It is the user's responsibility to select the rate zone (proper location), maintain sufficient balance and ensure that the iPark device is properly turned off upon completion to avoid depletion of currency.
- d. Unless, properly utilized/displayed the iPark alone will not provide evidence of authorized parking and will be subject to citations, fees and any punitive action deem necessary at the discretion of the City of Miami Beach Parking Department.

#### 2. Returns; Damaged, Lost or Stolen Units

- a. The Customer(s) will pay an initial deposit of \$20.00 at the time of purchase, if not satisfied, the City of Miami Beach Parking Department (CMBPD) is offering a 30 day trial period effective the date of purchase for a full refund contingent on the condition of the device (not damaged or defected). After the 30 days, the device's deposit will be non-refundable.
- b. The Customer is responsible to notify the CMB Parking Department if the device(s) are defective, lost or stolen. The CMBPD will replace stolen devices if a police report is provided as a one time courtesy at no charge to the customer; however, subsequent replacement(s) will be handled as a new purchase with applicable fees.

## 3. <u>Warranty and Repairs</u>

- a. For any reason that the iPark device ceases to operate properly, it is the users' (customers) responsibility to return it to the CMBPD for evaluation.
- b. iPark devices returned to CMBPD due to a *manufacturing* defect will be replaced without charge to the Customer.

## 4. Customer Information and Privacy

a. CMBPD and ePark Systems agrees not to share customer's account information with any third party other than an authorized agent of the CMBPD.

#### 5. <u>Disputes; Limitation of Liability</u>

- a. Under no circumstances will CMBPD have any liability for any consequential, indirect, special, incidental, or punitive damages of any kind arising out of the use or possession of an iPark
- b. Except as otherwise specified herein, CMBPD shall have no liability or obligation of any kind whatsoever arising out of a) customer's use of or the performance of the IVPM b) any defect or malfunction of the iPark.
- c. Customer shall indemnify and hold harmless the CMBPD with respect to any loss, damage, cost, expense or liability relating to, arising from or otherwise as a result of the use or performance of any iPark.

#### 6. General

- a. If the customer opts to terminate the program, the CMBPD will refund the unused balance or \$5.00, whichever is higher, upon the return of the IVPM devise.
- b. User acknowledges that CMBPD may cancel the program at any time, or may, at any time, suspend or terminate customer's account.
- c. Parking rates and fees are subject to change by CMBPD without notice.
- d. This Agreement, including all exhibits and document directly referenced, constitutes the entire agreement between the Customer and the City of Miami Beach. It supersedes all prior understanding whether written or oral regarding the subject matter herein.
- e. This Agreement shall be governed by the laws of the state of Florida without regard to its principles of conflicts of law.

Signed application and proof of residency (utility bill/bank statement within 30 days of issuance) is required to qualify for the allowable two (2) iPark per household, if additional iPark's are requested, you will need to provide a valid vehicle registration for each corresponding iPark devise. Initial request must be made in person; future reloads can be made via telephone. We accept the following forms of payments: Cash, Visa, Master Card, and American Express. **Please allow 24 hours** (not including weekends) to process any reload requests.

Print first and last name	Signature	Date

City of Miami Beach, 1700 Convention Center Drive, Miami Beach, Florida 33139, www.miamibeachfl.gov PARKING DEPARTMENT

Tel: 305.673.7505, Fax: 305.673.7853

#### iPark Order Form

The Customer(s) will pay an initial deposit of \$20.00 at the time of purchase, if not satisfied, the City of Miami Beach Parking Department (CMBPD) is offering a 30 day trial period effective the date of purchase for a full refund contingent on the condition of the device (not damaged or defected). After the 30 days, the device's deposit will be non-refundable.

The Customer is responsible to notify the CMB Parking Department if the device(s) are defective, lost or stolen. The CMBPD will replace stolen devices if a police report is provided as a one time courtesy at no charge to the customer; however, subsequent replacement(s) will be handled as a new purchase with applicable fees.

Initial request must be made in person; future reloads can be made via telephone. We accept the following forms of payments: Cash, Visa, Master Card, and American Express. Please allow 24 hours (not including weekends) to process any reload requests.

- User Guide Provided
- Agreement Provided
- Maps Provided

I have read and understand	terms above.				
SIGNATURE OF APPLICANT	:	DATE: //			/
	CUSTOMER	INFORMATION	1		
Name:					
Daytime Telephone#: (	Evening Telepho	ne# (Optional): (	)		
Fax # ( )	E-mail				
Address:					
Street		City	State	Zip Code	_
Make:		Model:			-
Tag Number:	Sto	ate:	Year: _		
iPark Serial #	PRICE		FEES	S	
1	\$				\$
2	\$				\$
3		\$20.00 D	EPOSIT/per in-co	ar meter	\$
l	I	I	TOTAL AM	MOUNT \$	I



REASON FOR REPLACEMENT: (Please circle one) Damaged / Lost / Defective / Stolen

CC (VS or MC only - Last 4 digits) \_\_\_\_\_ CSR Initials: \_\_\_\_\_

METHOD OF PAYMENT: (Please circle one) Cash / Money Order / Credit Card